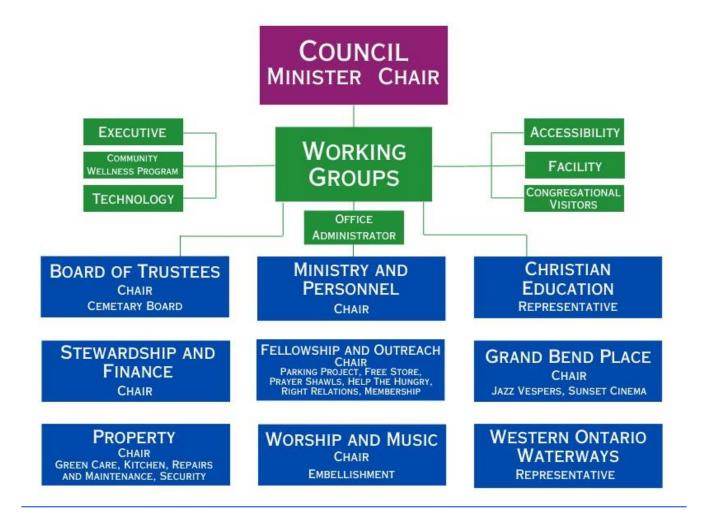


Activity and Communication Governance Flow 2024



ACTIVITY AND COMMUNICATION GOVERNANCE FLOW



THE PASTORAL CHARGE

CONGREGATION - The congregation is responsible for:

- (i) agreeing on a governance model for the congregation;
- (ii) electing a chair and secretary of the annual meeting;
- (iii) electing a governing body;
- (iv) electing a chair of the governing body;
- (v) electing the members of the teams;

- (vi) appointing the trustees for the congregation;
- (vii) approving a budget for the congregation;
- (viii) calling or requesting settlement of a member of the order of ministry;
- (ix) requesting the ending of a pastoral relationship; and
- (x) electing representatives of the congregation to the region (the representatives must be full members).

Annual congregational Meeting (ACM)

The congregation or pastoral charge must meet annually. This meeting must be held as early as possible in the calendar year. The congregation or pastoral charge may also decide to meet more often than annually.

At the annual meeting, the congregation or pastoral charge is responsible for:

- (i) electing a chair and a secretary of the annual meeting;
- (ii) receiving the annual reports from the governing body;committees, and other groups in the congregation or pastoral charge;
- (iii) electing the governing body and regional representatives; and
- (iv) considering and making a decision on the draft annual budget.

A meeting may take place only if a minimum number of full members is present: for congregations or pastoral charges with 100 or more full members, at least 20 full members must be present.

THE GOVERNING BODY - CHURCH COUNCIL AND OFFICIAL BOARD

A meeting of the governing body may take place only if one of the following is present:

- (i) a member of the order of ministry who has been settled in or appointed to the pastoral charge;
- (ii) a designated lay minister who has been recognized by the appropriate court and appointed to the pastoral charge; and
- (iii) the pastoral charge supervisor or another person appointed by the region to attend the meeting.

OFFICERS of the CHURCH COUNCIL EXECUTIVE

The Council Executive is charged with coordinating and ensuring the implementation of the work of the church, including responsibility for coordinating the input, development and monitoring of a successful and meaningful annual work plan. It is responsible for planning and implementing information sessions, as required, for standing teams to share ideas and information in the development of their own work plans. The Executive should work with the standing teams to ensure no conflicts (current or potential) exist with all of the annual work plans and monitor the implementation of the plans via regular communication with the standing teams. Membership should include the minister, chair, vice-chair and Council secretary.

All members of the governing body, the Ministry and Personnel team and congregational visitors, are required annually to sign and adhere to a document of confidentiality.

WORKING GROUPS

Working groups with accountability and reporting responsibility to the minister and church Council Include:

- (i) Accessibility providing insight into maintaining a barrier free worship and community space;
- (ii) *Community Wellness Coordinator researching, developing and delivering activities and programs to support social inclusion, including social media and other stakeholder engagement;
- (iii) *Congregational Visitors Providing support for members of our community of faith, under the direct supervision of the minister, during times of physical and emotional challenges and social isolation;
- (iv) *Office Administrator providing administrative support to the minister, Council and community of faith including communications, office administration, facility usage and more;
- (v) **Technology** providing audio/visual support for speakers and musicians, recording, streaming, Zoom, lighting and more and provide any visual/audio worship enhancements such as slides, video clips, etc.;
- (vi) supervising the community use of church property as approved by the Council; and
- (vii) coordinating the scheduling of rentals and the use of church property in conjunction with the office administrator.
- * Contract accountability for these positions is with Ministry and Personnel team

NOMINATING COMMITTEE

The Council Executive works with the various standing teams to determine vacancies and confers with the Council and the minister regarding approaching potential congregational members to fill these vacancies. The responsibilities of this committee are, but are not limited to:

- (i) facilitating communication with the various standing teams to determine vacancies within each team;
- (ii) developing volunteer criteria for each team based on the needs and objectives of the team;
- (iii) working with the Council, staff and the team chairs to identify congregational members to fill team vacancies; and
- (iv) providing recommendations to the appropriate team to fill the various volunteer positions within the team.

The committee approaches suitable candidates to fill the positions and presents a roster of team members to the congregation at the annual meeting. The members of the nominating committee are accountable to the church Council. Minutes are recorded at each meeting and become part of the official record of the church.

CHAIR: The pastoral charge is responsible for electing a chair of the governing body. The chair must be a full member of the congregation unless a specific request is made to the region. **The chair is responsible for**:

- (i) preparing the agenda for each meeting with input from the standing teams and Council members
- (ii) presiding and keeping order at meetings of the governing body;
- (iii) taking votes and announcing the results;
- (iv) voting only if there is a tie; and
- (v) holding office until the next annual meeting or for another term set by the pastoral charge.

CHAIR-ELECT: The chair-elect is primarily responsible for assisting the chairperson as necessary. The chair-elect may act as a substitute for the chairperson at official Council meetings and annual congregational meetings if required, and in this case, assume all duties of the chairperson. The chair-elect shall be a full member of the congregation, and shall hold that office until the end of the presiding Council chair.

SECRETARY: The governing body is responsible for electing a secretary. This person must be a member of the governing body. **The secretary is responsible for:**

- (i) taking minutes at all meetings of the governing body;
- (ii) receiving and sending correspondence for the governing body; and
- (iii) ensuring the minutes and all other documents of the governing body are kept secure.

TEAMS OF THE PASTORAL CHARGE

Note: The minister is an ex-officio member of all teams, except Ministry and Personnel. Council membership Includes the chair, chair-elect, secretary, minister, and chairs of teams (including regional representatives):

Board of Trustees
Ministry and Personnel
Christian Education
Stewardship and Finance
Fellowship and Outreach
Grand Bend Place
Property
Worship and Music
Western Ontario Waterways

All members of the Council are full members of the congregation, or adherents who have, by the Council's vote, been given permission to serve on Council, and are voted in at the annual congregational meeting.

The recommended term of office for members of various teams is three (3) years, with one consecutive term permitted. It is recommended that a minimum of 25% of the membership shall be rotated off each year.

A member of the Council may resign the office, either on personal motion or when requested to do so by the pastoral charge. If any member of the Council or teams has been absent from its meetings for a year without adequate cause, the Council, after having given notice to such person, may decide that such person has ceased to be a member of the Council or that specific team.

BOARD OF TRUSTEES

The Board of Trustees shall consist of not less than three (3) and not more than six (6) members to be elected by the congregation, a majority of whom shall be full members of the United Church of Canada, and one member shall be appointed to serve as an exofficio member of the Council. The Trustees meet as required to fulfill their duties. The members should be active within the life and work of the congregation. **The Board of Trustees is responsible for:**

- (i) holding title to all property, whether real or personal, that is held in trust or acquired for the use of the congregation;
- (ii) approving the criteria for the administration of trust funds that have been given or established for the use of the congregation;
- (iii) approving any sale, major renovation or extension to church property in consultation with the congregation and the region; and
- (iv) ensuring that an adequate insurance policy is in place.

Working groups with activity, accountability and reporting responsibility to the Board of Trustees include:

(i) **Grand Bend Cemetery Board** - maintaining and providing fiscal management for Grand Bend Cemetery.

MINISTRY AND PERSONNEL

All congregations or pastoral charges must have a Ministry and Personnel team that provides a confidential setting for the support, consultation and assessment of all persons employed by the pastoral charge. The team also provides a means of dialogue between members of the congregation and the staff. **The team is responsible for:**

- (i) being available for consultation and support for matters involving the pastoral charge staff;
- (ii) overseeing the relationship of the pastoral charge staff to each other and to people in the congregation;
- (iii) regularly reviewing the working conditions, responsibilities and compensation (salaries, allowances, benefits, honoraria) of all pastoral charge staff;
- (iv) making any recommendations needed as a result of these reviews to the governing body;

- revising position descriptions, areas of responsibility and lines of authority and accountability of pastoral charge staff as needed;
- (vi) conducting annual performance reviews of the pastoral charge staff;
- (vii) ensuring pastoral charge staff make use of the opportunities for continuing education that they have been given, or as needed; and
- (viii) maintaining close contact with the region's pastoral relations committee.

The Ministry and Personnel team reports to the Council the results of:

- (i) any specific work requested by the Council;
- (ii) the goals and objectives of the staff as they relate to the mission statement and the goals and objectives of the church;
- (iii) the vacation schedule of the staff;
- (iv) the wider church commitments of the minister;
- (v) the annual review process;
- (vi) any changes to the staff positions or descriptions;
- (vii) matters arising from the annual reviews;
- (viii) remuneration of salary, housing and benefits;
- (ix) terms of employment of staff members, including working conditions; and
- (x) any areas of concern relating to the job performances of any member of the staff.

The Ministry and Personnel team meets a minimum of four (4) times per year, and due to the confidential nature of this team's work, minutes are to be minimal and confidential, and not distributed to any other team. Quarterly reports are provided to the Council executive.

According to the United Church of Canada manual and the handbook for the Ministry and Personnel team, this team cannot make decisions directly. As the team reports to the Council, the Council is then accountable for all Ministry and Personnel decisions. Given the confidential nature of much of the discussions within the Ministry and Personnel team, the Council recognizes this need for confidentiality, as well as the need to empower the team to make relatively quick decisions when needed, without prior Council approval.

Therefore, the Council should establish and monitor some preapproved guidelines within which the team can operate, acknowledging that the basis of these guidelines should be that the Council, the Ministry and Personnel team and the staff trust each other to do what is in the best interest of the staff and the congregation.

Subject to providing periodic summary reports and identifying to the Council any adverse impacts which may arise, the Ministry and Personnel team can approve vacation times for all staff, following confirmation that other staff and impacted teams have been consulted, and approve time off on compassionate grounds and sick leave. This team may approve arrangements for alternate office staffing if the office administrator is away. This team is also responsible for pulpit staffing when the minister is away.

The Ministry and Personnel team should make every attempt to facilitate a resolution of identified concerns by:

- (i) arranging fact-finding discussions with staff and/or congregation members who raise concerns;
- (ii) invoking short-term corrective measures as may be necessary, with a report to the Council;
- (iii) resolving day-to-day operational issues raised by the congregation members or the staff;
- (iv) providing proper feedback to the staff on the extent to which goals, duties and other expectations of the congregation are being executed; and
- (v) providing confidential, on-going performance feedback to the staff on an annual basis, or as directed and needed.

The Ministry and Personnel team can make recommendations to the Council, but cannot make independent changes, regarding:

- (i) the provisions of the job descriptions or contracts;
- (ii) committing the staff resources outside of their job descriptions, or establishing new goals for the staff; and
- (iii) contract accountability is under the oversight of the Ministry and Personnel team.

CHRISTIAN EDUCATION

The mandate of the Christian Education team is to assess the educational needs of the entire congregation and to provide a planned, comprehensive and sequential program of lifelong learning for all members of the church family. **The team is responsible for:**

- (i) providing orientation sessions, workshops and other training opportunities for volunteer workers;
- (ii) overseeing all aspects of the operation of any Sunday school and youth programs including the recruitment and training of teachers.

- The team shall assess and select curriculum and study materials, in consultation with the minister and Christian development coordinator;
- (iii) identifying and recommending specialized education materials for youth programs (confirmation classes, youth group activities, etc.);
- (iv) providing a nursery facility/program for children birth to three (3) years, if needed;
- (v) developing a financial policy for the support of a Christian education program and submitting an annual budget of expected expenses/revenues to the church treasurer and/or Stewardship team;
- (vi) providing the congregation with an opportunity for bible study and the study of the organization and beliefs of the United Church of Canada, and additional areas of interest, such as meditation and circle of friends;
- (vii) representing the congregation in baptism and confirmation ceremonies;
- (viii) maintaining the church library; and
- (ix) facilitating the church summer day camp, the congregational picnic/service, and any additional programming of this nature.

STEWARDSHIP AND FINANCE

Regarding Finance, the team oversees and ensures sound management of the financial affairs of the church; ensures that all treasurer functions are carried out effectively; advises Council on financial plans and results and on matters of financial stability and sustainability; and provides leadership on financial issues. **The team is responsible for:**

- (i) providing appropriate accounting, control and reporting of all income and disbursement of church funds;
- (ii) communicating to the congregation the need for funding and the program of expenditure;
- (iii) promoting giving and raising of funds for the mission and service fund;
- (iv) presenting to the Council statements representing the current financial position and providing periodic updates to the annual operating budget;
- (v) prepare an annual budget of income and expenditure to be presented to
 Council prior to the annual congregational meeting;
- (vi) working to raise the necessary funds to cover the budgeted expenditures;
- (vii) making payments in accordance with approved budgets where the Board has authorized such payments;
- (viii) supervising the work of the book keeper/treasurer;

- (ix) liaising with the book keeper on a regular basis to ensure financial records are completed as required; and
- (x) authorizing an annual engagement review report (audit) of the financial statements.

The book keeper/treasurer shall be an ex-officio member of the Finance team.

Regarding Stewardship, these members of the team shall promote and cultivate a sense of Christian stewardship among all members in the congregation based on the understanding that the whole of life is a trust from God and that members must account to God for the use of time, talents and resources. **The team is responsible for:**

- (i) implementing a strong ongoing stewardship education program to involve the entire congregation;
- (ii) the overall stewardship level of the congregation so that its full financial potential may be realized;
- (iii) annually reviewing the total financial objectives of the pastoral charge at the local, regional and national levels;
- (iv) educating the congregation on the mission of the United Church, both locally and in the wider church, through the Mission and Service working group;
- educating the congregation or pastoral charge on the funds needed for this mission and how they will be used, through the Mission and Service working group;
- (vi) encouraging commitment and participation from the pastoral charge in this mission, through the Mission and Service working group; and
- (vii) reviewing regularly the balance of funds given for local purposes and funds given for the mission.

Working groups with activity accountability and reporting responsibility to Stewardship and Finance include:

(i) **Mission and Service:** providing encouragement and arranging congregational participation in local and global projects, including providing regular mission and service information and opportunities to the congregation.

FELLOWSHIP AND OUTREACH

The team offers programs to encourage socialization of both church and community members. The team encourages and arranges congregational participation in local and global projects, including providing regular mission and service information and opportunities to the congregation. **The team strives to:**

- (i) strengthen the church to become healthy and effective;
- (ii) provide opportunities to build authentic relationships connecting faith to everyday lives;
- (iii) spread the good news of Christ in word and action; and
- (iv) create an environment where new people feel welcome, where members and adherents feel that they belong and are valued where we all work together, worship together, care about one another, socialize together and show our love through fellowship, kindness and reconciliation.

The team is responsible for:

- (i) keeping the church records accurate and membership lists up-to-date;
- (ii) providing name tags and pew envelopes;
- (iii) providing social events and specific fellowship tasks such as potluck meals, cards of care, caring casseroles, reception of new members, telephone tree, and more;
- (iv) working with the community wellness coordinator on congregational and community events, as needed; and
- (v) creating an environment where all feel welcome and acknowledged.

Working groups with activity accountability and reporting responsibility to the Fellowship and Outreach team include:

- (i) **Free Store:** coordinating an open house at least twice annually where clothing, toys, baby furniture, kitchen wares, etc., are collected and redistributed to the community;
- (ii) Help the Hungry: establishing and providing a program to alleviate food insecurity in our community;
- (iii) **Membership:** facilitating accurate church membership lists, phone trees and name tags; receipt of new members and transfers of new members;

- (iv) Parking Project: providing recommendations for local outreach funds accrued from parking lot collection;
- (v) Prayer Shawls: providing a regular opportunity for knitters to gather and develop shawls etc, that are blessed and then distributed as needed to members in our extended community experiencing trauma, health concerns and grief; and
- (vi) **Right Relations:** providing education and understanding around truth and reconciliation and United Church of Canada justice initiatives.

GRAND BEND PLACE

Under the Grand Bend Place banner, Huron Shores United Church provides a welcoming and accessible space for community members, addressing the problem of social isolation and providing space for community group meetings, exercise and meditation classes, craft groups, social gatherings, film screenings and concerts, and much more. Grand Bend Place activities allow the introduction of Huron Shores United Church in a comfortable, non-threatening way.

The team, as well as the community wellness coordinator and the office administrator, approves and books the various events and activities in the building. The GBP team approves, organizes and oversees the larger community programs such as film screening and all concerts.

PROPERTY

The Property team oversees the care, maintenance, operations and security of the church facilities, including the grounds, building, furniture and equipment. The chair of the Property team shall act as the property supervisor.

The Property team is responsible for:

- (i) keeping all of the church property in good condition for congregational and community use and attending to the general upkeep and maintenance of the church to ensure their good condition;
- (ii) making decisions regarding minor repairs and maintenance of church property (larger repairs must be presented to church Council for approval);
- (iii) overseeing the work of the custodian;
- (iv) establishing a yearly budget for all maintenance, repair and new installations, in consultation with the Finance team; and

(v) recommending the terms of, and overseeing, all service and maintenance contracts.

Working groups with activity accountability and reporting responsibility to the Property team include:

- (i) Green Care Working Group: maintaining exterior lawn and gardens;
- (ii) **Kitchen**: ensuring health and safety standards are maintained and supplies available in kitchen;
- (iii) **Repairs and Maintenance**: facilitating repairs and maintenance of the building exterior and interior as needed, as well as managing related contracts; and
- (iv) **Security**: overseeing the security system and ensure we are taking measures to ensure our building is safe.

WORSHIP AND MUSIC TEAM

The Worship and Music team oversees all worship services. The team works closely with the minister to ensure the provision of meaningful and spiritually enhancing worship for all who attend and/or participate in the services. **The team is responsible for:**

- (i) evaluating worship services and developing and implementing changes in content/procedure as necessary;
- (ii) planning and organization of the provision of regular sacrament services (communion and baptismal), which includes coordination of communion servers; preparation of the communion table and baptismal font, changing the liturgical drapes to coincide with the church year or activity, and overseeing the additional decoration of the gathering place, prayer tree, and outdoor urns, through the embellishment working group, which provides seasonal decorations both inside and out;
- (iii) discussing with the director of music the view to ensure the congregation's music program is fulfilled;
- (iv) developing a roster and schedule of people for greeting and operating the lift for regular worship services and providing the list of lift operators to the office administrator for other services held in the gathering place, such as funerals;
- (v) providing support for the minister or guest worship leaders, as well as individuals leading the welcome and individuals reading the scriptures;
- (vi) setting up the green cathedral; and

(vii) submitting an annual budget to the Stewardship and Finance team and/or treasurer.

Note: The music director is an ex officio member of the Worship and Music team Working groups with activity accountability and reporting responsibility to the Worship and Music team include:

(i) **Embellishment:** providing seasonal decorations both inside and out.

WESTERN ONTARIO WATERWAYS REPRESENTATIVE

The pastoral charge's regional representative to Council is responsible for bringing pertinent and important information from the region to the Council/pastoral charge. In addition, the representative represents the pastoral charge in various matters with the Regional Council, as required.

It is expected that the regional representative will attend the spring and fall meetings of the Regional Council (in person or via Zoom) and report any pertinent information from those meetings to the pastoral charge.